



VoipNow Automation

Version 2.2 Roadmap

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CLOUD CALLING

Major Improvements

Inventory Management

Inventory introduces physical and virtual resources that are managed by Automation. These resources can be deployed with the order and billed according to the defined rules. Resources can include equipment, DIDs, etc.

Advanced Reporting

The new reporting area includes business and operation reports covering sales, forecasts, accounts, orders, etc. Reports can be exported in multiple formats.

Initial support for Resellers

Automation introduces support for resellers. Resellers will come with their own website and they will be using the same platform like the service provider.

Major Improvements

Realtime Service Utilization

Customers, Resellers and service provider can get the service utilization for end users in realtime.

Account Refill

End-customers can refill their account based on multiple criteria. The refill can also work automatically using the credit card on file.

Service Upgrades

The service plan associated with a customer can be easily changed in the backend, and the end user can also order this in the customer portal.

Discounts

The new version introduces discount codes management. Discounts can be absolute (fixed amount) or a percentage of the order. Discounts might be valid only for selected products or groups of products.